

Terms of Service

Festitool — Crescita BV | Effective date: 1 July 2026

1. Acceptance

By creating an account or using Festitool, you agree to these Terms of Service. If you do not agree, do not use the service. These terms form a binding agreement between you and Crescita BV.

2. The Service

Festitool is a web-based bar layout design tool for festival and event F&B managers. We provide it 'as is' and reserve the right to modify, suspend, or discontinue features with reasonable notice.

3. Account Registration

- You must provide accurate and complete information.
- You are responsible for maintaining the confidentiality of your password.
- You may not share your account credentials with others (each subscription is per account).
- You must be at least 18 years old or have the legal authority to enter into contracts on behalf of your organisation.

4. Subscriptions and Payment

4.1 Plans

We offer the following plans (prices excl. VAT):

- Pro Monthly: €79.99/month, minimum period 3 months
- Pro Yearly: €799.90/year (equivalent to €66.66/month)
- Max Yearly: €1,499/year (equivalent to €124.92/month)
- Enterprise: custom pricing, governed by a separate agreement

4.2 Free Trial

All plans include a 7-day free trial. No credit card is required to start. After the trial, a valid payment method is required to continue.

4.3 Billing

Subscriptions renew automatically. You authorise us to charge your payment method at the start of each billing cycle. All prices are exclusive of VAT; applicable VAT will be added at checkout.

4.4 Cancellation

Pro Monthly subscribers must give 3 months' written notice before cancellation. Yearly subscribers may cancel before renewal; no refund is issued for unused months within a billing period. Enterprise contracts are governed by their individual agreements.

5. Acceptable Use

You agree not to:

- Use the service for any unlawful purpose
- Attempt to reverse-engineer, copy, or resell any part of the service
- Upload content that infringes third-party intellectual property rights
- Interfere with the security or performance of the platform

6. Intellectual Property

All software, design, trademarks, and content on Festitool are the exclusive property of Crescita BV. Your project data (bar layouts, custom components) remains your property. You grant us a limited licence to store and display it solely to provide the service.

7. Limitation of Liability

To the maximum extent permitted by Belgian law, Crescita BV's liability for any claim arising from use of Festitool is limited to the amount you paid in the 3 months preceding the claim. We are not liable for indirect, incidental, or consequential damages.

8. Termination

We may suspend or terminate your account immediately if you violate these Terms. You may close your account at any time; data will be deleted within 30 days of account closure unless retention is required by law.

9. Governing Law

These Terms are governed by Belgian law. Any dispute shall be submitted to the exclusive jurisdiction of the courts of Belgium.

10. Changes

We may update these Terms. Material changes will be communicated by email at least 14 days in advance. Continued use constitutes acceptance.

11. Contact

Crescita BV — info@thebaroffice.be — festitool.app